NSS Questions used in 2017/18

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| 1. **The teaching on my course** |
| 1 Staff are good at explaining things |
| 2 Staff have made the subject interesting |
| 3 The course is intellectually stimulating |
| 4 My course has challenged me to achieve my best work |
| 1. **Learning opportunities** |
| 5 My course has provided me with opportunities to explore ideas or concepts in depth |
| 6 My course has provided me with opportunities to bring information and ideas together from different topics |
| 7 My course has provided me with opportunities to apply what I have learnt |
| 1. **Assessment and feedback** |
| 8 The criteria used in marking have been clear in advance |
| 9 Marking and assessment has been fair |
| 10 Feedback on my work has been timely |
| 11 I have received helpful comments on my work |
| 1. **Academic support** |
| 12 I have been able to contact staff when I needed to |
| 13 I have received sufficient advice and guidance in relation to my course |
| 14 Good advice was available when I needed to make study choices on my course |
| 1. **Organisation and management** |
| 15 The course is well organised and running smoothly |
| 16 The timetable works efficiently for me |
| 17 Any changes in the course or teaching have been communicated effectively |
| 1. **Learning resources** |
| 18 The IT resources and facilities provided have supported my learning well |
| 19 The library resources (e.g. books, online services and learning spaces) have supported my learning well |
| 20 I have been able to access course-specific resources (e.g. equipment, facilities, software, collections) when I needed to |
| 1. **Learning community** |
| 21 I feel part of a community of staff and students |
| 22 I have had the right opportunities to work with other students as part of my course |
| 1. **Student voice** |
| 23 I have had the right opportunities to provide feedback on my course |
| 24 Staff value students’ views and opinions about the course |
| 25 It is clear how students’ feedback on the course has been acted on |
| 1. **Students' union** |
| 26 The students’ union (association or guild) effectively represents students’ academic interests |
| 1. **Overall satisfaction** |
| 27 Overall, I am satisfied with the quality of the course |